

LAPEER COUNTY CENTRAL DISPATCH

YEAR TO DATE ACTIVITY REPORT

2000	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	1,216	1,034	1,348	1,327	1,406	1,390	1,726	1,441	1,283	1,309	1,184	1,267	15,931	Hardwire	53.04%
911 Calls/ Wireless	865	952	1,105	1,035	1,173	1,231	1,235	1,449	1,149	1,151	1,152	1,614	14,102	Wireless	46.96%
Non-Emergency Calls	6,822	6,333	7,243	6,624	7,568	7,411	7,523	7,716	6,939	7,350	6,986	8,010	86,525		
<b>Total Incoming Calls</b>	<b>8,903</b>	<b>8,319</b>	<b>9,696</b>	<b>8,986</b>	<b>10,147</b>	<b>10,032</b>	<b>10,484</b>	<b>10,606</b>	<b>9,371</b>	<b>9,810</b>	<b>9,322</b>	<b>10,891</b>	<b>116,567</b>		
CAD Reports	3,543	3,670	4,002	3,695	4,318	4,216	4,303	4,314	4,030	4,149	3,796	4,243	48,279		

2001	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	1,190	1,107	1,137	1,256	1,567	1,514	1,549	1,652	3,257	3,257	3,257	3,257	24,000	Hardwire	52.23%
911 Calls/ Wireless	1,386	1,112	1,179	1,034	971	1,058	1,099	1,082	3,257	3,257	3,257	3,257	21,949	Wireless	47.77%
Non-Emergency Calls	7,231	6,609	7,247	7,245	7,291	8,335	7,744	8,030	3,257	3,257	3,257	3,257	72,760		
<b>Total Incoming Calls</b>	<b>9,807</b>	<b>8,828</b>	<b>9,563</b>	<b>9,535</b>	<b>9,829</b>	<b>10,907</b>	<b>10,392</b>	<b>10,764</b>	<b>9,771</b>	<b>9,771</b>	<b>9,771</b>	<b>9,771</b>	<b>118,720</b>		
CAD Reports	3,912	3,667	3,795	3,837	3,989	4,305	4,660	5,574	5,171	5,171	5,171	5,171	54,426		

2002	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	1,452	1,173	1,510	1,516	1,825	2,661	1,843	1,946	1,640	1,252	1,136	1,114	19,068	Hardwire	58.91%
911 Calls/ Wireless	956	1,037	1,062	1,075	845	338	1,072	1,054	1,104	1,819	1,604	1,335	13,301	Wireless	41.09%
Non-Emergency Calls	7,057	6,093	7,331	7,001	7,990	7,161	7,643	7,509	7,119	7,424	6,865	6,594	85,787		
<b>Total Incoming Calls</b>	<b>9,465</b>	<b>8,303</b>	<b>9,903</b>	<b>9,592</b>	<b>9,860</b>	<b>10,160</b>	<b>10,558</b>	<b>10,509</b>	<b>9,863</b>	<b>10,495</b>	<b>9,605</b>	<b>9,043</b>	<b>117,356</b>		
CAD Reports	4,932	4,545	5,380	5,485	5,838	5,814	5,910	5,707	5,388	5,590	5,450	5,092	65,131		

2003	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	1,117	945	1,239	1,615	1,174	1,340	1,365	1,325	1,227	1,145	1,170	1,159	14,821	Hardwire	45.82%
911 Calls/ Wireless	1,204	1,260	1,466	1,708	1,317	1,497	1,587	1,700	1,361	1,537	1,476	1,410	17,523	Wireless	54.18%
Non-Emergency Calls	6,545	6,079	6,778	7,687	6,450	7,229	6,768	7,213	6,595	6,453	5,980	6,059	79,836		
<b>Total Incoming Calls</b>	<b>8,866</b>	<b>8,284</b>	<b>9,483</b>	<b>11,010</b>	<b>8,941</b>	<b>10,066</b>	<b>9,720</b>	<b>10,238</b>	<b>9,183</b>	<b>9,135</b>	<b>8,626</b>	<b>8,628</b>	<b>112,180</b>		
CAD Reports	5,001	4,552	5,506	6,102	5,579	5,594	5,623	5,608	5,729	5,749	5,398	5,244	65,685		

2004	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	1,070	845	1,070	1,053	1,105	1,211	1,291	1,261	1,269	1,249	1,282	1,215	13,921	Hardwire	44.92%
911 Calls/ Wireless	1,487	1,350	1,553	1,210	1,341	1,470	1,318	1,378	1,424	1,511	1,462	1,568	17,072	Wireless	55.08%
Non-Emergency Calls	6,492	5,641	5,962	6,355	6,174	6,892	7,241	6,781	6,405	6,718	6,191	6,479	77,331		
<b>Total Incoming Calls</b>	<b>9,049</b>	<b>7,836</b>	<b>8,585</b>	<b>8,618</b>	<b>8,620</b>	<b>9,573</b>	<b>9,850</b>	<b>9,420</b>	<b>9,098</b>	<b>9,478</b>	<b>8,935</b>	<b>9,262</b>	<b>108,324</b>		
CAD Reports	5,060	4,764	5,350	5,093	5,525	5,500	5,690	5,991	5,636	5,761	5,427	5,348	65,145		

2005	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless	
911 Calls/ Hardwire	1,057	904	1,074	1,120	1,163	1,289	1,157	1,149	1,023	985	1,145	1,102	13,168	Hardwire	43.18%
911 Calls/ Wireless	1,251	1,218	1,377	1,382	1,357	1,475	1,659	1,604	1,424	1,330	1,619	1,635	17,331	Wireless	56.82%
Non-Emergency Calls	6,549	6,179	7,376	7,712	7,446	7,928	8,108	7,552	7,305	6,970	7,142	6,908	87,175		
<b>Total Incoming Calls</b>	<b>8,857</b>	<b>8,301</b>	<b>9,827</b>	<b>10,214</b>	<b>9,966</b>	<b>10,692</b>	<b>10,924</b>	<b>10,305</b>	<b>9,752</b>	<b>9,285</b>	<b>9,906</b>	<b>9,645</b>	<b>117,674</b>		
CAD Reports	5,253	4,984	6,187	6,141	6,192	6,357	6,510	6,286	5,858	5,921	5,697	5,564	70,950		

2006	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	1,077	928	1,076	1,011	1,106	1,224	1,571	1,406	1,316	1,466	1,274	980	14,435	Hardwire	48.85%
911 Calls/ Wireless	1,206	1,314	1,187	1,133	1,226	1,412	1,253	1,177	1,125	1,179	1,189	1,415	14,816	Wireless	50.14%
Non-Emergency Calls	6,711	6,324	7,226	7,007	7,078	7,153	7,769	7,659	6,934	7,536	6,734	6,377	84,508		
Voice Over IP (VOIP)	3	5	13	22	26	26	44	62	41	18	32	6	298	VoIP	1.01%
<b>Total Incoming Calls</b>	<b>8,997</b>	<b>8,571</b>	<b>9,502</b>	<b>9,173</b>	<b>9,436</b>	<b>9,815</b>	<b>10,637</b>	<b>10,304</b>	<b>9,416</b>	<b>10,199</b>	<b>9,229</b>	<b>8,778</b>	<b>114,057</b>		
CAD Reports	5,845	5,404	5,999	5,904	6,231	6,200	6,344	6,426	5,799	5,801	5,830	5,568	71,351		

2007	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	879	850	989	848	938	837	1,010	865	845	859	791	775	10,486	Hardwire	35.80%
911 Calls/ Wireless	1,574	1,559	1,318	1,428	1,483	1,565	1,584	1,688	1,418	1,646	1,597	1,551	18,411	Wireless	62.86%
Non-Emergency Calls	6,997	5,867	6,818	6,725	7,017	6,962	7,201	4,616	7,351	7,219	6,822	6,552	80,147		
Voice Over IP (VOIP)	16	14	40	36	30	27	45	31	52	34	30	39	394	VoIP	1.35%
<b>Total Incoming Calls</b>	<b>9,466</b>	<b>8,290</b>	<b>9,165</b>	<b>9,037</b>	<b>9,468</b>	<b>9,391</b>	<b>9,840</b>	<b>7,200</b>	<b>9,666</b>	<b>9,758</b>	<b>9,240</b>	<b>8,917</b>	<b>109,438</b>		
CAD Reports	5,662	5,514	6,514	5,939	6,414	6,030	6,426	6,647	6,038	6,232	5,747	5,752	72,915		

2008	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	863	778	806	1,785	1,010	966	932	916	820	719	840	766	11,201	Hardwire	36.99%
911 Calls/ Wireless	1,548	1,592	1,292	1,268	1,463	1,643	1,728	1,573	1,465	1,503	1,798	1,824	18,697	Wireless	61.74%
Non-Emergency Calls	7,272	6,475	6,545	6,661	6,736	7,270	7,026	7,020	6,858	7,025	6,177	7,010	82,075		
Voice Over IP (VOIP)	54	19	26	22	44	28	32	32	26	28	42	34	387	VoIP	1.28%
<b>Total Incoming Calls</b>	<b>9,737</b>	<b>8,864</b>	<b>8,669</b>	<b>9,736</b>	<b>9,253</b>	<b>9,907</b>	<b>9,718</b>	<b>9,541</b>	<b>9,169</b>	<b>9,275</b>	<b>8,857</b>	<b>9,634</b>	<b>112,360</b>		
CAD Reports	6,476	5,827	6,195	6,302	6,535	6,535	6,548	6,539	5,889	6,230	5,990	5,885	74,951		

2009	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	732	678	782	697	798	734	747	776	672	626	645	709	8,596	Hardwire	31.15%
911 Calls/ Wireless	1,444	1,263	1,396	1,469	1,651	1,608	1,569	1,786	1,542	1,640	1,588	1,672	18,628	Wireless	67.50%
Non-Emergency Calls	6,809	6,078	6,593	6,411	6,841	6,381	6,609	7,271	6,253	6,187	5,576	5,628	76,637		
Voice Over IP (VOIP)	31	32	42	20	12	20	30	44	50	30	30	32	373	VoIP	1.35%
<b>Total Incoming Calls</b>	<b>9,016</b>	<b>8,051</b>	<b>8,813</b>	<b>8,597</b>	<b>9,302</b>	<b>8,743</b>	<b>8,955</b>	<b>9,877</b>	<b>8,517</b>	<b>8,483</b>	<b>7,839</b>	<b>8,041</b>	<b>104,234</b>		
CAD Reports	5,769	5,530	6,399	5,922	6,417	6,131	6,380	6,522	5,921	6,132	5,650	5,534	72,307		

2010	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	% Hardwire v Wireless v VoIP	
911 Calls/ Hardwire	823	554	682	598	689	618	761						4,725	Hardwire	29.49%
911 Calls/ Wireless	1,354	1,364	1,375	1,435	1,868	1,761	1,969						11,126	Wireless	69.43%
Non-Emergency Calls	5,571	5,035	5,506	5,525	6,048	5,782	6,635						40,102		
Voice Over IP (VOIP)	30	26	28	16	38	22	14						174	Vo	